



Boost/Air/Mini Troubleshooting

Fault	Action	Required information	Solution
unreadable screen	1.reboot	1. Picture on main Display 2. Short video on about the display 3. Picture on firmware version 4. AC & DC voltage on the cable port 5. inverter SN 6. picture on the installation environment	Confirm with SolaX
Low generation	1.check the solar panels (specs, installation method) 2.Update firmware 3.set up monitoring	Provide SolaX the monitoring account details, inverter SN	Confirm with SolaX
waiting	1.check the PV positive and negative connection 2.check the country safety 3.reboot the inverter 4.measure the PV voltage and take a picture for the measured result. 5 USB upgrade firmware 6.provide us the picture of AC voltage and Frequency (Main - Status - Grid)	1. Picture on main Display 2. Picture on firmware version 4. AC & DC voltage,AC frequency. 5. inverter SN	If the firmware upgrading not working, please provide the picture on the firmware page on the display, AC Voltage and frequency and DC voltage. Contact SolaX.