

Wi-Fi Configuration

• APP registration

Step 1: Scan the following QR code or search for the keyword “SolaxCloud” in the APP Store to download the Monitoring APP.



Step 2: Click the > button at upper left corner to choose language.

The image shows two screenshots of the SolaxCloud app registration process. The first screenshot is the 'Welcome!' screen. It has a dark background with white text. At the top left, it says 'Local'. At the top right, it says 'English >' with a hand icon pointing to the right arrow. Below this, it says 'Welcome!'. There are two buttons: 'End User' and 'Installer/Distributor'. Below these are two input fields: 'Enter user name/e-mail' and 'Enter password'. There are also checkboxes for 'Remember me' and a link for 'Forgot password?'. At the bottom, there is a 'Log in' button. The second screenshot is the 'Sign up' screen. It has a dark background with white text. At the top left, there is a back arrow. At the top right, it says 'English >'. Below this, it says 'Sign up'. There are four input fields: 'E-mail address', 'Verification code', 'Password', and 'Confirm password'. There are also checkboxes for 'Remember me' and a link for 'Forgot password?'. At the bottom, there is a 'Sign up' button.

Step 3: Click “Sign Up” at the bottom of Monitoring App.

Step 4: Fill in your registration Email, input the Verification code, and enter your password to create the account.

14:53

Local English >

Welcome!

End User Installer/Distributor

Enter user name/e-mail

Enter password

☐ Remember me [Forgot password?](#)

Log in

☐ Log in means that you have read, understood and agreed to the [Terms of Use](#) and [Privacy Policy](#)

Don't have an account? [Sign up](#)



14:53

< English >

Sign up

E-mail address *

E-mail address

Verification code *

Enter verification code | Send

Password *

Password

Confirm password *

Repeat password

Sign up

☐ Log in means that you have read, understood and agreed to the [Terms of Use](#) and [Privacy Policy](#)

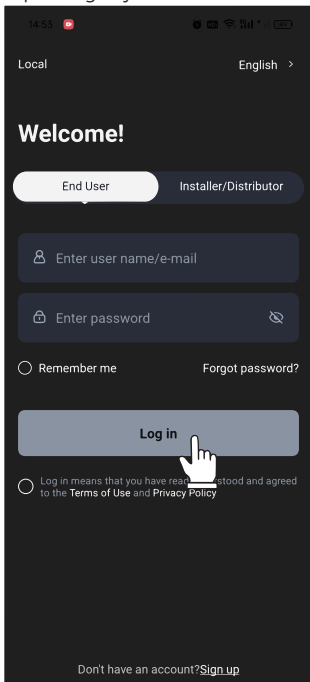
Already have an account? [Log in](#)

NOTICE!

- If the registration fails, please contact the supplier.

• WiFi connection

Step 1: Log in your account.



14:53

Local English >

Welcome!

End User Installer/Distributor

Enter user name/e-mail

Enter password

☐ Remember me [Forgot password?](#)

Log in

☐ Log in means that you have read, understood and agreed to the [Terms of Use](#) and [Privacy Policy](#)

Don't have an account? [Sign up](#)



10:03

Site

Please enter the power station name, serial number, and n

Site List

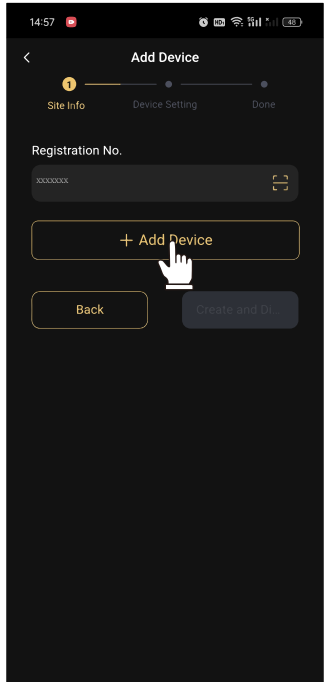
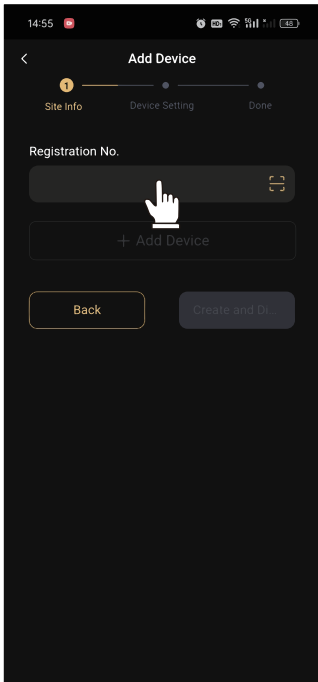
Menu Home Site Control Settings

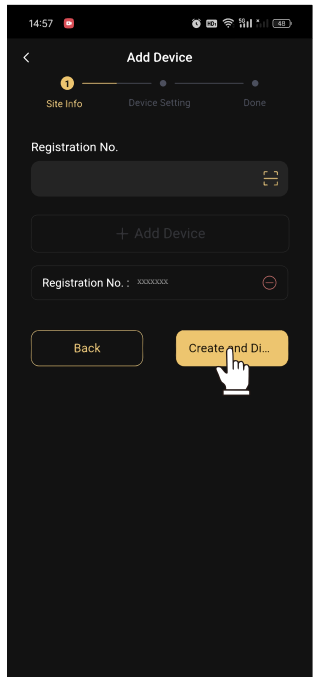
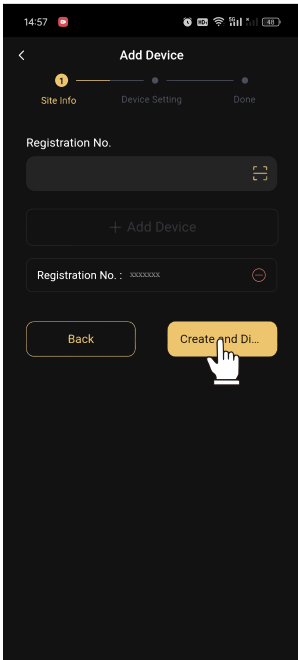
Step 3: Allow SolaxCloud to access your system location, fill in site name (self-defined), system size (refers to the total PV power of the system) and add device by scanning the code on Pocket WiFi.

The screenshot shows a mobile app interface for adding a site. At the top, there's a back arrow and the title 'Add Site'. Below the title is a progress bar with three dots; the first dot is highlighted with a yellow circle containing the number '1'. Under the progress bar are three tabs: 'Site Info' (active), 'Device Setting', and 'Done'. The 'Site Info' section contains five fields, each with a red asterisk indicating a required field: 'Site name' (text input), 'System Size (kW)' (text input), 'Country and region' (dropdown menu with a right arrow), 'Timezone' (dropdown menu with a right arrow), and 'Position' (text input with a location pin icon on the right).

The screenshot shows the 'Device Setting' section of the 'Add Site' form. It contains three checkboxes: 'Show first by default', 'Use&Set DST', and 'I agree that the power station can be remotely maintained and functionally set by the agent/installer.(Non personal data will be used)'. At the bottom of the form is a 'Next' button.





Step 4: Enter your WiFi account and password. Start to configure the device network.





• Troubleshooting

If the WiFi configuration fails, please check the following table to diagnose and seek solutions.

Symbol	Description	Solutions
 Connecting	The connection status between APP and module network WiFi_SXXXXXXXXX.	If this step fails, check whether the WiFi_SXXXXXXXXX network can be searched by your cell phone; if not, pull the Pocket WiFi from the equipment and plug it again.
 Checking	The connection status between Pocket WiFi and inverter.	If this step fails, pull the Pocket WiFi from the equipment and plug it again. Ensure that the WiFi module is plugged in properly.
 Configuring	The connection status between Pocket WiFi and router.	<p>If this step fails:</p> <ul style="list-style-type: none">i) Check if the SSID and password of the router is correct.ii) Check if the router supports 2.4GHz communication (the WiFi module only supports 2.4GHz).iii) Check if the router signal is good at the location of WiFi module through the WiFi network of your mobile phone.iiii) Check if the APP is the latest version (when the WiFi configuration process time out).
 Succeed	The connection status between Pocket WiFi and server.	If this step fails, check if the router supports web browsing through the WiFi network of your mobile phone.