

Boost/Air/Mini Troubleshooting

Fault	Action	Required information	Solution
meter fault	1. reboot 2. check the meter installation 3. check meter type 3. go to 'setting' & 'export control', disable the 'model select'	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage 5. Meter type 6. Meter wiring details 7. Invertre SN 8. pic on meter functional label	Confirm with Solax
Mgr eeprom fault	Reboot Firmware upgrading	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage 5. Inverter SN	if cannot revoover after reboot, and report consistently, provide SolaX Required information, then replace.
Blank screen	1.reboot 2.measure the DC & AC voltage	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage on the cable port 5. inverter SN	Confirm with SolaX
one mppt not producing	1.check the DC voltage 2.Check export limit setting take pic 3.check power limit setting 4.over temp, over voltage, over freq limit. 5.Reboot 6.Switch the connection for two string.	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. Take a pic on DC voltage and current on display. 5. Take pic on AC voltage and Freq 6. Take pic on power limit setting 7. Take pic on export control setting.	if reboot not working, take pics and replace