



## Hybrid Troubleshooting

Fault	Action	Required information	Solution
<b>C1 Bat OVP</b>	Reboot Battery details (operating for how long, how many) Set up monitoring	<ol style="list-style-type: none"> <li>1. Picture on main Display</li> <li>2. Picture on Error Log</li> <li>3. Picture on firmware version</li> <li>4. AC &amp; DC voltage (when both AC &amp; DC switch on)</li> <li>5. Inverter SN</li> <li>6. Charger page pics</li> </ol>	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
<b>C1 Charger OCP</b>	Reboot	<ol style="list-style-type: none"> <li>1. Picture on main Display</li> <li>2. Picture on Error Log</li> <li>3. Picture on firmware version</li> <li>4. AC &amp; DC voltage (when both AC &amp; DC switch on)</li> <li>5. Inverter SN</li> <li>6. Charger page pics</li> </ol>	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
<b>C1 Boost OCP</b>	Reboot	<ol style="list-style-type: none"> <li>1. Picture on main Display</li> <li>2. Picture on Error Log</li> <li>3. Picture on firmware version</li> <li>4. AC &amp; DC voltage (when both AC &amp; DC switch on)</li> <li>5. Inverter SN</li> <li>6. Charger page pics</li> </ol>	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
<b>CT Fault</b>	<ol style="list-style-type: none"> <li>1. reboot</li> <li>2. check the meter installation</li> <li>3. check meter type</li> </ol>	<ol style="list-style-type: none"> <li>1. Picture on main Display</li> <li>2. Picture on Error Log</li> <li>3. Picture on firmware version</li> <li>4. AC &amp; DC voltage (when both AC &amp; DC switch on)</li> <li>5. Meter type</li> <li>6. Meter wiring details</li> <li>7. Inverter SN</li> <li>8. pic on meter functional label</li> </ol>	Confirm with Solax