



Hybrid Troubleshooting

Fault	Action	Required information	Solution
Grid Lost Fault	1. Check the AC voltage on Display 2. measure AC voltage。 3. Clear pic on AC plug 4. AC wiring if happens on initial installation	1. Picture on main Display 2. Picture on AC voltage from display. 3. Picture on Error Log 4. Picture on firmware version 5. measure AC voltage and take pic 6. Inverter SN 7. DC readings	-If the Display is light up,provide SolaX with required information and replace. - If the Display is off, check the AC wiring.
Grid Volt Fault	1.check the AC connection 2.check the grid voltage, change the inverter grid voltage protection value (Main - Setting - Password "2014" - Grid: change VAC Upper, VAC Slow Upper, VAC 10 Min those 3 value into 258, then restart the inverter take a picture on those 3 value to Solax) 3.reboot 4.check the AC cable whether it is broken 5 check AC setting value	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage 5. Inverter SN 6. check AC setting value. 7. pic on safty standard	- If still not working, please contact the local grid company
Grid Freq Fault	1.check the AC Freq 2. reboot 3. check AC setting value.	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC voltage & Frequency 5. Inverter SN 6. DC voltage 7. AC Setting value 8. pic on safty standard	If still not working, please contact the local grid company