



Hybrid Troubleshooting

| Fault | Action | Required information | Solution |
|-------------------------|--|---|--|
| PLL Lost Fault | Reboot | <ol style="list-style-type: none"> 1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN | if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace. |
| Bus Volt Fault | <ol style="list-style-type: none"> 1.Reboot 2.PV installation (how many panels, how many string,panel specs) 3.DC voltage | <ol style="list-style-type: none"> 1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. DC voltage 5. Inverter SN 6. PV installation (how many panels, how many string,panel specs) | Confirm with Solax |
| AC10M Volt Fault | <ol style="list-style-type: none"> 1.check the grid voltage value on the display, change the inverter grid voltage protection value (Main - Setting - Password "2014" - Grid: change VAC Upper, VAC Slow Upper, VAC 10 Min those 3 value into 258, then restart the inverter take a picture on those 3 value to Solax) 2.check the AC setting value 3.check the safety standard | <ol style="list-style-type: none"> 1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. pic on AC voltage on display 5. Inverter SN 6. pic on safety standard | If still not working, please contact the local grid company |
| Inv OCP Fault | <ol style="list-style-type: none"> 1.reboot 2.replug the PV cable,AC cable and Battery cable | <ol style="list-style-type: none"> 1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN | if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace. |