



Boost/Air/Mini Troubleshooting

Fault	Action	Required information	Solution
DCI ocp fault	Reboot	<ol style="list-style-type: none"> 1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage 5. Inverter SN 	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
RC fault	<ol style="list-style-type: none"> 1.unplug one string of DC cable and check if still report fault. 2.check the earth connection of solar panels and inverter 3.check the resistance to earth of PV cable and the resistance to earth of inverter (take a picture for the measured resistance figure) 	<ol style="list-style-type: none"> 1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage 5. Picture about the resistance value 6. Inverter SN 	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
other device fault	<ol style="list-style-type: none"> 1.reboot 2.check the PV positive and negative connection 	<ol style="list-style-type: none"> 1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage 5. Inverter SN 	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
SW ocp fault	Reboot	<ol style="list-style-type: none"> 1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage 5. Inverter SN 	If report consistently cannot recover and reboot not working, provide SolaX Required information, then replace.