



Boost/Air/Mini Troubleshooting

Fault	Action	Required information	Solution
AC10M volt fault	1.check the grid voltage value on the display, change the inverter grid voltage protection value (Main - Setting - Password "2014" - Grid: change VAC Upper, VAC Slow Upper, VAC 10 Min those 3 value into 258, then restart the inverter take a picture on those 3 value to Solax) 2.check the AC setting value 3.check the safty standard	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. pic on AC voltage on display 5. Inverter SN 6. pic on safty standard	- If still not working, please contact the local grid company
isolation fault	1.unplug one string of DC cable and check if still report fault. 2.check the earth connection of solar panels and inverter 3.check the resistance to earth of PV cable and the resistance to earth of inverter (take a picture for the measured resistance figure)	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage 5. Picture about the resistance value 6. Inverter SN	Confirm with Solax
temp over fault	1.reboot 2.check the installation ambient temperature	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage 5. Inverter SN 6. full picture on environment.	if cannot relover after reboot, and report consistently, replace.