



Boost/Air/Mini Troubleshooting

Fault	Action	Required information	Solution
PLL lost fault	1.Reboot 2.Upgrade DSP version & ARM version	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
bus volt fault	1.Reboot 2.PV installation (how many panels, how many string,panel specs) 3.DC voltage	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. DC voltage 5. Inverter SN 6. PV installation (how many panels, how many string,panel specs)	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
PV volt fault	1.Reboot 2.PV installation (how many panels, how many string) 3.DC voltage	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. DC voltage 5. Inverter SN 6. PV installation (how many panels, how many string)	Confirm with Solax