



Hybrid Troubleshooting

Fault	Action	Required information	Solution
RTC Fault	1.Reboot 2.Check the Date and Time setting	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. Picture on display Date and Time page	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
Mgr EEPROM Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
Mgr CAN Fault	1.Reboot. 2.Check the Can cable wiring.	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
C1 SPI Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
C1 sample Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.