



Hybrid Troubleshooting

Fault	Action	Required information	Solution
C1 HCT1 Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. Charger page pics	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
C1 HCT2 Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. Charger page pics	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
C1 Bus OVP	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. Charger page pics	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
C1 Temp Low	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. Charger page pics	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
C1 Boost OVP	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. Charger page pics	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.