



Hybrid Troubleshooting

Fault	Action	Required information	Solution
C1 Can Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. Charger page pics	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
C1 Temp High	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. Charger page pics	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
C1 FAN Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. Charger page pics	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
C1 TZ Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. Charger page pics	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
C1 EEPROM Fault	1.reboot 2.replug the PV cable,AC cable and Battery cable 3.upgrade the firmware	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. Charger page pics	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.