



Hybrid Troubleshooting

Fault	Action	Required information	Solution
PV Volt Fault	1.Reboot 2.PV installation (how many panels, how many string) 3.DC voltage	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. DC voltage 5. Inverter SN 6. PV installation (how many panels, how many string)	Confirm with Solax
Isolation Fault	1.unplug one string of DC cable and check if still report fault. 2.check the earth connection of solar panels and inverter 3.check the resistance to earth of PV cable and the resistance to earth of inverter (take a picture for the measured resistance figure)	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Picture about the resistance value 6. Inverter SN	Confirm with Solax
Temp Over Fault	1.reboot 2.check the installation ambient temperature	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. full picture on environment.	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
Fan1 Speed Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.