



Hybrid Troubleshooting

Fault	Action	Required information	Solution
OverLoad Fault	1.reboot 2.Unplug the EPS port on the bottom of the inverter and check if the fault can recover. 3. upgrade the firmware	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	Confirm with Solax
EPS OCP Fault	1.reboot 2.replug the PV cable,AC cable and Battery cable 3.turn off the big load, check the battery capacity	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN 6. How many actual loads	Confirm with Solax
DCI Device Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
EPS Relay Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
TZ Protect Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.