



Hybrid Troubleshooting

Fault	Action	Required information	Solution
Relay Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
Sample Fault	1.Reboot 2.Upgrade DSP version & ARM version	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
RCD Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
FAN1 Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
FAN2 Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
AC HCT Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.